

Curriculum Vitae for Robert Tony Snowball

7 Castle Road, Portland. Dorset
Tel: (+44) 01305 820275
Mob: 07711331153
Date of birth: 8th of July 1961
Nationality: British



Profile

I am a hardworking, pleasant and tactful person with a good sense of humour. I have had many years' experience of working as part of a team and being a team leader and manager. I am very able to demonstrate good common sense and am not afraid to use my initiative. I am efficient, reliable and professional, constantly achieving very high standards in all areas that I work in. I cope very well with people, have excellent problem solving techniques and am skilled in man-management. I enjoy and thrive on responsibility in my work and have demonstrated this in my attitude and approach during my employment with Orient Lines/Norwegian Cruise Lines, Time Computers as a manager and trainer and previously whilst serving in the Royal Navy.

I find great enjoyment in inter-relating with both passengers and crew from a wide variety of national and cultural backgrounds. I am tactful, fair and will always enforce all rules and regulations regardless of the position held by any alleged offending party. I strongly believe that diplomacy will solve all disputes and am, myself, diplomatic to the extreme.

Career History

July '77	Joined Royal Navy
Apr '92	Left Royal Navy to pursue career in pub management
Dec '96	Invited to join Time Computers as full time Sales Advisor
July '97	Promoted to Assistant Manager of Poole store, Dorset
Mar '98	Promoted to Branch Manager of Bracknell Store, London
Nov '98	Transferred to Poole Branch as manager
Apr '99	Transferred to Weymouth branch as Assistant Manager because of parent illness
19 Mar '02	Made redundant from Time Computers
20 Mar '02	Joined One-Stop Supermarkets as Assistant Manager
01 Apr '02	Promoted to Store Manager
07 Sep '02	Joined NCL/Orient Lines, M.V. Marco Polo as Security Officer

September 2002 – Present

Chief Security Officer – Orient Lines/Norwegian Cruise Lines

Fully trained to STCW Certification

Trained in operation and daily use of:-

- Rapiscan, Smiths Detection and Linescan X Ray Screening Systems
- Walkthrough Metal Detectors
- Hand Held Metal Detectors
- Explosive Vapour Detectors
- Trioving Locking Systems
- Long Range Audio Device Defensive Equipment

August 1977 – April 1992

Royal Navy

Trained in:-

- Anti Terrorism and Weapon Handling while serving onboard Royal Yacht Britannia
- Drug and Alcohol Awareness
- Security Access Control
- Public Relations
- Retired in 1992 assessed as of exemplary character.

Education/Training/Qualifications

Under Graduate in Management Skills. Weymouth College, Dorset.
O level and A level English grade A qualifications.

CSE passes in English, Maths, Physics, Woodwork and Marine Studies.

Experience

Whilst I was serving in the Royal Navy I was involved in many aspects of high security operations and law enforcement:

I was the longest serving member of the Royal Navy to be based in Northern Ireland. During this time I was involved in boarding ships entering and leaving Belfast harbour searching for drugs, explosives and weapons working closely with the Royal Ulster Constabulary, British Army, Royal Marines, Special Boat Service and Special Air Service in various aspects. It was a requirement to attend a number of drug recognition and anti- terrorism courses.

Whilst I was based in Hong Kong I was attached to the Joint Services Intelligence Staff working on the out-lying island of Tai-O. During this time I held extremely high security clearances with access to all departments. Elements of the posting were to observe Chinese Navy movements in the Pearl Estuary, detecting illegal immigrants and drug traffickers but I was also involved in other aspects of intelligence.

On the Royal Yacht Britannia I was the senior armed guard for the Royal Family escorting members of them on various civil and private functions. I completed a series of very high level security and small arms courses run by the Royal Marines.

I left the Royal Navy to pursue a successful career in pub management and was offered the management of a very busy pub in Southampton and later in Portland, Dorset. During this period I gained much experience in dealing with the public on a service level. This meant dealing with intoxicated customers and diffusing potentially volatile situations resulting from over consumption of alcohol but also dealing very successfully with the general public at large.

In December 1996 I was invited to join Time Computers in Poole, Dorset as Assistant Store Manager.

I was very soon promoted to Store Area Manager of stores in London and the South of England. I was the area manager of 26 stores in the South of England with special responsibilities to the Sales Director, UK. I was promoted again as the Company Trainer for instructing store members in Sales Techniques, the installation and operation of the Electronic Point of Sales Systems and other training programmes for the UK. I also managed a team of forty personnel during the opening and fitting-out of eighty new stores around the country.

I was made redundant from Time Computers on 19th March 02 but was offered a position of Assistant Manager with Stop & Shop Supermarkets the next day. I was offered and accepted the position of Store Manager 12 days later. I stayed with Stop & Shop until I took up the position of Security Officer with Norwegian Cruise Lines on 7th September 2002. I am still presently employed with NCL.

I served in the position of Security Officer onboard the M/V Marco Polo from September 2002 until she was handed over to Trans Ocean Cruises in March of 2008. During this time I gained a great deal of experience in the post from visiting ports worldwide.

In July of 2004 I successfully gained the ship the ISPS Code Certificate with Det Norske Veritas as auditors and completed the Ship and Company Security Officer Course. I was also the chief instructor for all new and current crew members in all aspects of vessel security. During my time on the Marco Polo I visited a great number of destinations including 6 seasons in the Antarctic.

I was also greatly involved in operational safety onboard the Marco Polo relieving the Safety Manager for periods of time, instructing crew members in basic safety and fire fighting and partnering the Safety Manager in his day to day activities. I also assisted the Safety Manager instructing new joiners with their Basic Safety Certificate fire fighting practical training and practical life raft training.

I am currently serving as Security Officer aboard the Norwegian Gem. The Gem is NCL's newest and biggest vessel entering service late 2007 and is viewed as a very prestigious posting.

Interests and Hobbies

Rebuilding classic British sports cars, mostly MG Midgets and MGB's. Building and repairing personal computers. Reading, writing stories, and crosswords. I am a member of the local pubs' quiz, darts and pool teams. I am also a keen gardener.

Other Information

I am single with no dependants.